

IMPORTANT INFORMATION

HOW TO RESERVE & RESERVATION DEPOSIT AMOUNTS

To reserve on a "Please Go Away™ Vacations" departure the applicable reservation deposits, as described below, must be forwarded to your travel agency along with a signed reservation form. Spaces are not secured until Please Go Away™ Vacations accepts your reservation, which will automatically occur unless you are informed of no spaces remaining available for you. You will receive invoice for balance due and "Tour Tips" memos containing departure times, clothing suggestions, hotel lists, and other items of essential information at appropriate times before departure. Questions are welcomed at any time. **Reservation deposit amounts are as shown below unless otherwise stated on individual tour itinerary/brochure. Reservations made within 45 days of departure are subject to a late reservation surcharge.** Because of our concern for their safety, and for the comfort of all tour members, young children cannot be accommodated on some tours.

A. U.S. & CANADA MOTOR COACH ITINERARIES:

- 1 & 2 day itineraries - full payment
 - 3 day and longer itineraries - \$250.00 per person
- Full payment due when invoiced - approx. 60 - 75 days before departure.

B. AIR TOURS &/OR FOREIGN FEATURES (Excluding Cruises):

- \$750.00 per person unless otherwise indicated on the brochure.
- Full payment due when invoiced - approx. 75 - 90 days before departure.

C. CRUISE ITINERARIES:

- 1 thru 7-day itineraries - \$1,000.00 per person unless otherwise indicated on the brochure.
 - 8-day & longer itineraries - \$1,200.00 per person unless otherwise indicated on the brochure.
- Full payment due when invoiced - approx. 120 - 150 days before departure.

CANCELLATIONS AND TRANSFERS

Important: Our offices are not open on Saturdays, Sundays, or legal holidays. The number of days notification requirements listed must be increased accordingly by you to provide appropriate notice. Regardless of reasons, cancellations and transfers result in a costly process of letters, toll calls, record adjustments, refund checks, etc. plus a loss if time does not permit resale. To help offset these expenses, the following assessments will apply. In fairness to others, we cannot make exceptions. **Any cancellation and transfer terms and conditions described on any individual tour brochure and/or on other forms of written notification prior to date of final payment shall take precedence over the following paragraphs. In addition to the amounts shown there will be an additional late cancellation administration fee of \$25 for all cancellations occurring within 30 days of departure.**

A. U.S. MOTOR COACH TOURS:

- **No shows and cancellations the day of departure receive no refund.**
- **1 day itineraries** - cancellations made up until **14 days** before departure receive full refund less any non recoverable fees or charges imposed by suppliers of tour components. **1 to 13 days** before departure -- no refund.
- **2 - 4 day itineraries** - cancellations received in our Great Bend office up to **45 days** prior to departure receive full refund less any non recoverable fees or charges imposed by suppliers of tickets, tours or other component tour services. **From 45 days to 31 days** of departure there will be a \$100 per person cancellation assessment plus any non-recoverable fees or charges imposed by suppliers of tickets, tours or other component tour services. **Within 30 days** of departure — no refund.
- **5-day or longer itineraries** - Cancellations received in our Great Bend office up to **60 days** prior to departure receive full refund less any non recoverable fees or charges imposed by suppliers of tickets, tours or other component tour services. **From 60 days to 31 days** of departure there will be a \$200 per person cancellation assessment plus any non recoverable fees or charges imposed by suppliers of tickets, tours or other component tour services. **Within 30 days** of departure — no refund.
- **Different cancellation terms may be set forth on a few individual tour descriptions and/or other forms of written notification, in which case they shall control.**

B. NON U.S. MOTOR COACH, ALL AIR TOURS, & CRUISES (EXCEPT RIVER CRUISES, WHICH MAY BE DIFFERENT)

- Cancellations on normally result in very severe monetary cancellation assessments, sometimes even totaling 100%, or more. Since they can vary considerably you need to inquire about (and understand) the specific terms, conditions and amounts of each individual departure. Cancellations will result in substantial monetary assessments. Important time and monetary amount considerations are:
- 180-90 days before departure, applicable deposit amount plus any non recoverable fees or charges imposed by any tour component.
 - 89 -60 days before departure, 50% of brochure cost plus any non recoverable fees or charges imposed by any tour component.
 - 59 or fewer days before departure, 100% of brochure cost plus any non recoverable fees or charges imposed by any tour component.

VERY IMPORTANT REMINDER: Different cancellation terms and assessments may be in place on some individual tour and/or cruise departures, in which case the individual brochure and/or other forms of written notification provided shall

control. Special note on all Cancellations and Transfers, regardless of type of travel - in addition to all of the above provisions, where specially priced or other reserved tickets, including air tickets, are involved, there may be additional charges imposed.

REFUNDS FOR MOTOR COACH-ONLY DEPARTURES - CANCELLATIONS OCCURRING AFTER DEPARTURE:

When one person cancels or leaves a tour and a roommate remains, the rate applicable to the remaining person will be the tour rate for the new class of accommodations; and will be assessed to canceling party as additional cancellation charges. If this occurs it may well mean cancellation charges in excess of monies previously paid in by canceling party.

EARLY RESERVATIONS BENEFIT EVERYONE:

First of all, we are not sitting on your money. It is through the use of your reservation deposits that we actually secure your hotel rooms, seats at dinner theatres, reserved seats at sporting events, meal functions, etc. The long and short of it is that these component parts of tours will not give us space unless deposits are put down to secure them. Many times deposits are non-refundable so we will not secure tickets until you reserve. So as to not penalize you for early reservations, we always allow you to have full refund up until the 100% RESERVATION DEPOSIT REFUND GUARANTEE DATE described on individual brochure and/or provided to you in other written form. Another reason is that in top quality hotels and in the better itinerary events, which we always include, spaces are strictly limited. As you can imagine, hotel accommodations in the prime destinations we include in our travel programs are in great demand. If we cannot provide the hotel with your names, they will take our blocked spaces back and sell them elsewhere. And they should. It costs you practically nothing for your reservation deposits. It is certainly beneficial to you to be assured spaces on the tour you want; to be assured of top seating at included events, and quality hotel accommodations and locations. Chances of obtaining these are always enhanced with early reservations. You have everything to gain by acting now to reward yourselves.

Exclusive New Travel Protection Benefits

- To better serve our travelers on all Please Go Away™ Vacations personally escorted group departures there is included in the cost of the tour travel insurance protections provided by the TravelGuard Group Protection Plan. Provisions of this plan cannot be waived by traveler and they generally provide protection in the event of cancellations and/or trip interruptions occurring before or during travels necessitated by covered reasons. The provisions of this plan are not applicable for changes of mind or other voluntary cancellations or voluntary trip interruptions. You may obtain a copy of coverage provisions from the offices of Please Go Away™ Vacations. You may well desire to acquire additional travel protection coverage. If so, this is likewise available in the offices of Please Go Away™ Vacations. Please ask questions.
- The monetary investments you make in travel plans and arrangements are very substantial and are subject to very significant cancellation fees and various assessments imposed by many different components and suppliers of any travel experience. Various amounts can be imposed depending upon actual date and circumstances of cancellations and/or travel interruptions, possibly totaling 100%, or even greater, of the amounts you paid, in cancellation assessments.
- We "do not" recommend the protection plans offered by individual cruise lines and/or individual tour operators. These are most often very limited in scope and are quite often misleading and/or unclear in their coverage provisions. There are normally a number of excluded situations in their plans, which preclude complete recovery, or which do not sufficiently provide maximum coverage for the expenses incurred for the overall components of your travel experience. Such plans have been subject to numerous failed protections and complaints.
- It is the opinion of Cheyenne Travel/Please Go Away™ Vacations that the Travel Guard protection provided through this exclusive new travel protection benefits program is superior in that: premiums are fully refundable if trip doesn't operate or cancellations occur before imposition dates of cancellation assessments; pre-existing health conditions/impairments are generally covered; it is generally less expensive than many other policies; it provides a 24-hour emergency telephone number, it is better for our travelers than cruise line/tour company plans; and it covers most cancelled air flight situations.
- Cheyenne Travel/Please Go Away™ Vacations acts only as agent for Travel Guard and all decisions as to policy interpretations and coverage are made solely by Travel Guard, as is true with "all" available insurance protection plans.

IMPORTANT: See accompanying details of new and included Group Protection Plan coverage!