

**CUSTOMER SERVICE AGREEMENT
THE CITY OF BERTRAM
P.O. BOX 1604
BERTRAM, TEXAS 78605**

The undersigned hereby makes application for a _____ inch meter,

_____ service connection with the water distribution system of the City, paying

\$ _____ Service Charge, and herewith deposits \$ _____ as guaranty of account, and hereby agrees and becomes bound voluntarily to all of the terms and conditions of City Ordinance No. 11 and its amendments entitled: "AN ORDINANCE FIXING RATES, DEPOSITS, AGREEMENTS, PROVISIONS and STIPULATIONS for the SERVICE AND USE OF WATER THROUGH THE WATER WORKS DISTRIBUTION SYSTEM OF THE CITY," and if served by City sewer to be bound voluntarily to all the terms and conditions of City Ordinance #85A, and its amendments entitled " AN ORDINANCE OF THE CITY OF BERTRAM, BURNET COUNTY, TEXAS ESTABLISHING REGULATIONS FOR SEWER USE CONCERNING WASTEWATER SERVICE SUPPLIED BY THE CITY AND SETTING RATES AND CHARGES FOR SUCH SERVICE, passed by the City Council, City of Bertram, and when this application is accepted on your behalf, said ordinance shall become as much a part of the contract for use thereof as if copied herein in full, and I agree to all future Amendments of such Ordinance by you as is deemed for the best interest of the operation of the system and for the city. The above deposit to be kept, used or returned in conformity to such Ordinance, and all charges for service to be paid for in accordance therewith, as well as all provisions thereof to be kept and performed fully.

_____ By initialing this space, I request that all personal information as defined by House Bill 859, be kept confidential until I provide a written request otherwise. This means that no one other than the City, the City's agents or Law Enforcement agencies will be given my name, address or telephone number.

RESTRICTIONS: The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of Contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more that 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

By: _____
Customer's Signature

Printed Name: _____

Date: _____

CONTACT BERTRAM CITY HALL WITH QUESTIONS: 512-355-2197