

# SCANDINAVIA & RUSSIA CRUISE

with Shirley Sweetwine and Friends





Come join Shirley Sweetwine and Friends on a

*14-Night*

# SCANDINAVIA & RUSSIA CRUISE

## July 4 – July 18, 2020



**Come aboard and join us on Celebrity Silhouette –  
a Malta & Ecuador registry ship**

Price per person rate is based on double occupancy and includes non-commissionable fare, taxes, fees, and port expenses.

Cruise Only Rates\*:

**INSIDE CABIN STATE ROOM CATEGORIES:**

**Category 12: SOLD OUT**

**Category 11: \$2,692.74**

**Category 10: \$2,712.74**

**Category 9: \$2,742.74**

*\* Non-refundable; rates are per person*



# SCANDINAVIA & RUSSIA CRUISE

## PORTS OF CALL:

Saturday, July 4 . . . . . Southampton, England . . . . . Departs 4:00pm

Sunday, July 5 . . . . . At sea — cruising

Monday, July 6 . . . . . Oslo, Norway . . . . . Docked: 10am–5pm

Tuesday, July 7. . . . . Copenhagen, Denmark . . . . . Docked: 9am–6pm

Wednesday, July 8 . . . . . At sea — cruising

Thursday, July 9. . . . . Nynashamn, Sweden . . . . . Docked: 7am–6pm

Friday, July 10 . . . . . Helsinki, Finland . . . . . Docked: 10am–7pm

Saturday, July 11 . . . . . St. Petersburg, Russia. . . . . Arrival: 7am  
Overnight

Sunday, July 12 . . . . . St. Petersburg, Russia. . . . . Departs: 6pm

Monday, July 13 . . . . . Tallinn, Estonia . . . . . Docked: 8am–6pm

Tuesday, July 14. . . . . At sea — cruising

Wednesday, July 15 . . . . . Berlin (Warnemunde), Germany . . . . . Docked: 7am–10pm

Thursday, July 16. . . . . At sea — cruising

Friday, July 17 . . . . . At sea — cruising

Saturday, July 18 . . . . . Southampton, England . . . . . Arrival: 6am

# PROGRAM TERMS AND CONDITIONS

A signed and completed registration form must accompany the initial deposit. All prices are quoted per person based on double occupancy.

## Deposit & Final Payment

**A non-refundable deposit of \$450.00 is due at the time of booking.**

**Monthly installments are available.**

**Final payment due March 30, 2020.**

**Cruise-only rates, inside cabin state room categories:**

**Category 12: SOLD OUT**

**Category 11: \$2,692.74**

**Category 10: \$2,712.74**

**Category 9: \$2,742.74**

Make checks payable to Sweetwine Travel Services;  
23110 State Road 54, #402, Lutz, FL, 33549

## Passports and Visas

All passengers are responsible for assuring they have the proper (legal) documents required for travel. A birth certificate and valid US passport is required. The passport must be valid for six months beyond your travel date. Names provided to Sweetwine Travel Services for customers must be an exact match to the photo ID that will be used during travel. Passengers must check with the respective consulate (s) or Visa agency to determine whether visas are required. Visit [www.travel.state.gov](http://www.travel.state.gov) for up to-date requirements.

The customer is responsible for all fees and expenses that may be incurred due to an incorrect name, or to the denial of travel due to an incorrect name. A name revision fee will be assessed by Sweetwine Travel Services of \$75.00 for name corrections or revisions, in addition to other fees assessed by airlines or other suppliers.

## Health Requirements

Check with your healthcare provider for up-to-date requirements. You may also check the Center for Disease Control [www.cdc.gov](http://www.cdc.gov) for their recommendations. Required inoculations, if any must be recorded by passengers health practitioner on a valid vaccination certificate which the passenger must carry for proof of inoculation where required.

## Airfare

Airfare once purchased is non-refundable. However some airlines may allow usage of ticket for one year from date of original travel. It is the responsibility of the traveler to check with the airline. Sweetwine Travel is not responsible for any change/cancellation penalties associated with these non-refundable airfares.

## Airline Seat Assignment

As a courtesy service, airline seat assignments are requested on your behalf. Some airlines do not allow for pre-seating and

require this be done at airport check-in only.

## Airline Frequent Flier Programs

Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules, which are updated frequently. We highly recommend passengers to provide their frequent flier account information at check-in or online.

## Airline Taxes & Fuel Surcharges

If you purchase airfare, airline taxes and fuel surcharges are included. Prior to completion of full payment there is a potential for a price increases(s) due to increases in government-levied taxes and fees and /or fuel surcharges. To avoid potential air increases you may choose to accelerate your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases.

## Cancellation Policy

All requests for cancellation must be in writing to Sweetwine Travel Services. Initial deposits are non-refundable. For cancellations, the following per person cancellation fees apply.

89-75 days prior to sailing: 25% per guest

74-61 days prior to sailing: 50% per guest

60-31 days prior to sailing: 75% per guest

30-0 days prior to sailing: 100% per guest

If a guest cancels within 90 days to departure resulting in a single supplement charge, the guest who is cancelling will be responsible for that charge.

## Reservations & Deposits

Reservations should be made as early as possible to guarantee desired departure dates. A non-refundable deposit is due at the time of reservation. If payment is not received by the due date, airline and all other reservations will be cancelled. Sweetwine Travel is not responsible for any penalties, fare increases or fees incurred due to late payments. Last minute reservations made within thirty days of departure must pay by credit card, money order, certified check or debit card. Credit card payments are subject to a 3-5% service fee in addition to the total cost of the trip.

## Code of Conduct

For all tours we aim to foster an environment of respect that allows all our guests to enjoy their group vacation. Guests, who are disruptive, endanger the group or the travel experience, or break local laws may be removed from the program with no refund due and at their own expense. Sweetwine Travel Services reserves the right to accept or reject any program guest.



## **Unused Services**

No refund will be made for any service in the Tour Price that is not utilized by the guest and in the event that the guest does not utilize any part of the scheduled itinerary for any reason whatsoever, such guest shall be responsible at own expense for all and any substitute arrangements.

## **Name Changes**

Name changes require the prior approval of Celebrity cruise and may not always be possible. Name changes are considered reservation cancellations and are subject to cancellation fees. Any non-refundable deposits paid on the original account will not apply to the new booking. The new booking made will be subject to normal non-refundable deposit requirements. Any substitutions accepted represent new bookings subject to the rates and discounts available at the time of substitution.

## **Guest Responsibilities**

Guests are required to verify that the information shown on their reservation/registration is correct. Guests will be responsible for any and all change fees with airlines, and other providers in result of incorrectly advised names, visa and passport information.

## **Special Requests**

If you have a special request for a facility or service e.g., adjoining rooms or low floor, we shall pass these on to the relevant supplier but cannot guarantee that it will be met and we shall have no liability to you if it is not met.

## **Tour Prices**

All prices are charged per person based on two persons sharing a room. Sweetwine Travel is not responsible for roommates or matching guests. All tours are based on tariffs, taxes, and rates of exchange in effect at the time of printing. Sweetwine Travel Services reserves the right to increase tour prices due to fluctuations in tariffs, taxes of exchange, or group reductions. These rates are subject to increase without notice. If such rates change prior to departure surcharges may also apply.

## **Physical Disabilities**

Customers requiring special facilities, services or accommodations must disclose such needs to Sweetwine Travel Services at time of reservation. Wheelchair-accessible transportation and accommodations may be requested, but cannot be guaranteed. Available accommodations standards vary by hotel/cruise ship and are not within the control of Sweetwine Travel Services. Your foreign destination may not conform to the United States Americans with Disabilities Act requirements, and facilities for disable persons may be extremely limited. Sweetwine Travel Services assumes no liability for the failure for the provision of accommodations by a travel vendor.

## **Baggage Fees**

Additional fees for baggage may apply. Please contact the airline or refer to its website for detailed information regarding their checked baggage policies.

## **Travel Protection**

Now's the time to consider purchasing a travel protection plan to help protect your vacation investment. For more information on the available plans or to enroll, go to [www.travelexinsurance.com](http://www.travelexinsurance.com) or contact Travelex Insurance Services at 800-228-9792 and reference location number 05- 1125. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company, NAIC #22276. W20.

## **Passenger Agreement**

All passengers are required to complete a passenger reservation form prior to travel and, by so doing formally accept Sweetwine Travel Terms and Conditions, Release from Liability, and Assumption of Risk Agreement. Passengers booking online will be required to complete the passenger reservation form at the time of booking. Travel documents will not be released without a completed Passenger reservation form.

## **Release of Liability**

Sweetwine Travel Services does Not own or operate any entity that provides good and or services for your travel including, without limitation: lodging facilities, motor coach or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service providers etc. All such persons and entities are independent contractors and not affiliated with Sweetwine Travel Service. As well Sweetwine Travel Service is not liable for any negligent or willful act or failure to act on the part of any travel service provider or any third party. Sweetwine Travel Service is not responsible for any injury, loss, death, inconvenience, delays, or damages to persons or property in connection with the provisions of any goods or services, whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, or civil unrest, insurrection or revolt, animals, strike or other labor union activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or any failure of any transportation mechanism to arrive or depart on time. If due to weather, flight schedules, or other uncontrollable factors requiring you to spend additional nights you will be responsible for your own hotel transfer fees and meals cost.

## **Assumption of Risk**

Passengers are required to sign a Release of Liability and Assumption of Risk Form.

## **Liability Disclaimer**

Sweetwine Travel is not responsible for any errors, omissions or misquotes contained in their brochure, flier, invoices or other promotional documentation. The content of said brochure or promotional documentation, invoices may be changed anytime (including but not limited to rates and itinerary) without notice and at Sweetwine Travel sole discretion. Sweetwine Travel reserves the right to re-invoice if we have displayed the incorrect amounts. Sweetwine Travel Terms can be changed at any time. In no event shall Sweetwine Travel be liable for any

direct, indirect, punitive, incidental, special or consequential damages arising out of, or in any way connected with the use of this website, or for any information, products, and services obtained through this website, or otherwise arising out of the use of this website.

Sweetwine Travel Services is acting as a mere agent for SUPPLIERS (identified on the accompanying documents) in selling travel-related accepting services, or in accepting reservation or bookings for services that are not directly supplied by Sweetwine Travel Services (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). Sweetwine Travel Services, therefore, shall not be responsible for breach of contract, failure to comply with any laws such as the Americans with Disabilities Act (ADA), or any intentional or negligent actions or omissions on the part of such suppliers, which result in any loss, damage, delay, inconvenience, injury to travelers or travelers' companions or group members.

Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, Sweetwine Travel Services does not guarantee any of such supplier's rates, bookings, reservations, connections, scheduling, or handling of baggage or other personal effects. Travelers who have done due diligence, are aware of the quality of the hotel accommodations chosen, and or chosen by the Group Leader, and agree that Sweetwine Travel Services will not be responsible if they are not satisfied.

### **Risks, Cancellations**

Traveler assumes complete and full responsibility for, and hereby releases Sweetwine Travel Services from, any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. It is the passenger's responsibility to have proper passports or government issued IDs where permitted. Sweetwine Travel Services shall not be responsible for any injuries, losses, or damages in connection with terrorist activities, social or labor unrest, mechanical or structural integrity of air, sea, and ground transportation and accommodations, diseases, local laws, bankruptcy or cessation of supplier or carrier services, climatic conditions, Acts of God, delays, changes or cancellation of travel due to weather conditions, hotel services, accidents or health related problems before or while in-transit to (e.g., an accident on the way to a tour), during, and after a tour, or any other actions, omissions, or conditions outside of Sweetwine Travel Services' control.

If travel plans are delayed or cancelled for any reason, there will be no refunds issued by Sweetwine Travel Services. There will be no refunds for cancellations made up to or less than 90 days before departure, including cancellations due to actual or threatened terrorist events. There will be no refunds due to fear

of travel from actual or threatened terrorist events. There will be no refund for unused land or air arrangements.

By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and the possibility traveler may be unable to travel as scheduled because of personal emergency.

For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department, (202) 647-5225, or access the State Department's online travel advisory service: [travel.state.gov/travel/warnings.html](http://travel.state.gov/travel/warnings.html). For medical information, call the U.S. Centers for Disease Control (CDC), (404) 332-4559 or [www.cdc.gov/travel](http://www.cdc.gov/travel).

Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

### **California Seller of Travel**

Sweetwine Travel Services is a registered Seller of Travel with the State of California registration # 2035553-40. California law requires certain sellers of travel to have a trust account or bond. Sweetwine Travel has a trust account and is required to deposit 100% of all customer funds into a business account. Sweetwine Travel Services is not a participant in the California State Consumer Restitution Program.

### **For Registration or Questions Contact:**

Sweetwine Travel Services  
Phone: (510) 834-7690  
Fax: (800) 878-6386  
Make checks payable to: Patricia Sweetwine Travel  
23110 State Road 54, #402, Lutz, Florida 33549  
CST# 2035553-40

Registration as a seller of travel does not constitute approval by the State of California.

# SCANDINAVIA & RUSSIA CRUISE REGISTRATION FORM

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## TOUR PARTICIPANT INFORMATION:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phones: Mobile / Cellular: \_\_\_\_\_ Message: \_\_\_\_\_

Day: \_\_\_\_\_ Evening: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

Departure City: \_\_\_\_\_

Passport Number: \_\_\_\_\_ Issue Date: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Sex / Gender: \_\_\_\_\_

Roommate: \_\_\_\_\_

Sex / Gender: \_\_\_\_\_

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## EMERGENCY CONTACT INFORMATION:

Contact Person: \_\_\_\_\_

Relationship: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Email Address: \_\_\_\_\_ Phone(s): \_\_\_\_\_

Method of Payment:

Personal Check

Money Order

Credit Card

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## SIGNATURE CONFIRMATION:

I certify that I have read and agree to all the terms and conditions noted.  
For complete terms and conditions, go to [www.sweetwinetravel.com](http://www.sweetwinetravel.com).

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

### Travel Protection

We recommend that all travelers purchase travel insurance for their vacation package. If you wish to purchase Travel Protection, contact us for more information.

I decline Travel Insurance. Signed: \_\_\_\_\_ Date: \_\_\_\_\_