



Come travel with us!

Sweetwine Travel Services

CST #2035553-40

www.sweetwinetravel.com



“To travel is to live.”

— Hans Christian Andersen

Welcome to

Sweetwine Travel Services

We know that planning the trip of a lifetime is exciting. That’s why we have set up an easy-to-use website that allows you and your loved ones to become familiar with many of our favorite destinations. We help you build lasting travel memories for you with luxury and adventure cruises, romantic honeymoon packages, safaris, exotic island getaways, and family tours. Fulfill your travel dreams with your next trip. We’ll help get you there! Browse or search through our site filled with comprehensive and up-to-date specials to see the wide variety of trips we offer. Contact us so we can help you narrow your choices for your perfect vacation. We’re looking forward to making your next trip a memorable time.

Let’s get packing!



Services



Vacation Packages

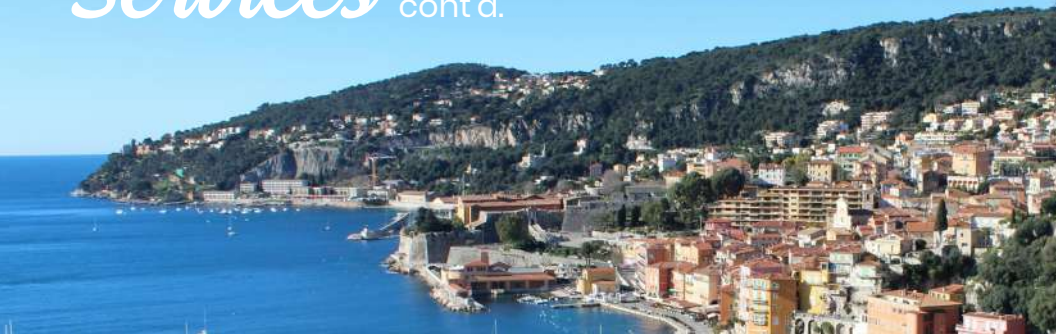
You’re the type that wants to relax on vacation and have nothing to worry about. If you’re looking for true relaxation, with no added worry, then check out our travel packages. **All the details are taken care of, enjoy yourself and your vacation!**

Tour Packages

Do you have the travel bug? Are you looking for adventure on your next vacation. Pack your bags and grab your camera, you’re going on a tour. **Our vacation tours show you all the sights in all the places across the globe that you’ve always dreamed of traveling.**



Services cont'd.



Cruise Packages

Enjoy the excitement of a cruise with the destination of your choice. With a long list of exotic and historic destinations, you'll find your next cruise on our website. **Explore fascinating ports, relax in luxury accommodations, and fun-filled activities.**

Resort Packages

Ready to have the vacation of a lifetime? We offer a long list of luxurious accommodations for your next travel experience. **From lively cities to exotic locations, you'll find the perfect place for you and your family to live the resort life.**



About

Sweetwine Travel Services

Sweetwine Travel is a home-based, full service agency that has been in the travel industry for over 22 years. We have extensive experience in designing vacation packages that offer the best in quality and service. We work with reliable tour operators and suppliers who offer the right prices and products for us to choose when booking travel for our clients.

Sweetwine Travel Services understands that our success as a travel agency is tied to the delivery of our product and that is why we continually focus on improving the quality of our service.

We look forward to helping you fulfill your travel dreams!

Sweetwine Travel Services

CST #2035553-40

23110 State Rd. 54 #402

Lutz, FL 33549

PH (510) 834-7690

Fax (800) 878-6386

sweetwinetravel@gmail.com

www.sweetwinetravel.com



Consumer Disclosure Notice

Contract of Services and Terms & Conditions

Please read this notice carefully. It constitutes part of your contract for travel related services. Please check your documents when you receive them. Call the travel agency if you have any questions.

Most discount fares involve restrictions. Changing carriers or flights could result in the airline demanding an increased fare. Check with the airline or the travel agency before making any changes.

Passports and Visas

Effective May 7, 2025: The U.S. Department of Homeland Security will require every state and territory resident to present a REAL ID compliant driver's license or other acceptable form of identification, such as a passport or enhanced driver's license to go through airport security and board a flight within the U. S. Visit tsa.gov/real-id for more information.

All passengers are responsible for assuring they have the proper (legal) documents required for travel. A US passport is required. The passport must be valid for six months beyond your travel date. Names provided to Sweetwine Travel Services for customers must be an exact match to the photo ID that will be used during travel. Passengers must check with the respective consulate (s) or Visa agency to determine whether visas are required. Visit www.travel.state.gov for up to-date requirements.

The customer is responsible for all fees and expenses that may be incurred due to an incorrect name, or to the denial of travel due to an incorrect name. A name revision fee will be assessed by Sweetwine Travel Services of \$75.00 for name corrections or revisions, in addition to other fees assessed by airlines or other suppliers. Some countries require a full blank page in the passport for stamping purposes. Passengers must check with the respective consulate (s) or Visa Agency to determine whether visas are required. Visit www.travel.state.gov for up to-date requirements. Non-US citizens should check with the respective consulate of the country(s) to be visited for current requirements.

Health Requirements

Check with your healthcare provider for up-to-date requirements. You may also check the Center for Disease Control (www.cdc.gov) for their recommendations. Required inoculations, if any must be recorded by passengers health practitioner on a valid vaccination certificate which the passenger must carry for proof of inoculation where required.

Airfare

Airfare once purchased is non-refundable. However some airlines may allow usage of ticket for one year from date of original travel. It is the responsibility of the traveler to check with the airline. Sweetwine Travel is not responsible for any change/cancellation penalties associated with these non-refundable airfares.

Airline Seat Assignment

As a courtesy service, airline seat assignments are requested on your behalf. Some airlines do not allow for pre-seating and require this be done at airport check-in only.

Airline Frequent Flier Programs

Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules, which are updated frequently. We highly recommend passengers to provide their frequent flier account information at check-in or online.

Airline Taxes & Fuel Surcharges

If you purchase airfare, airline taxes and fuel surcharges are included. Prior to completion of full payment there is a potential for a price increases(s) due to increases in government-levied taxes and fees and /or fuel surcharges. To avoid potential air increases you may choose to accelerate your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases.

Cancellation Policy

All requests for cancellation must be in writing to Sweetwine Travel Services. Initial deposits are non-refundable. For cancellations, the following per person cancellation fees apply.

> 120-90 business days prior to departure 50% of total price
> 89-30 business days prior to departure 75% of total price
> 29-1 business days prior to departure 100% of total price

If a guest cancels within 90 days to departure resulting in a single supplement charge, the guest, who is cancelling will be responsible for that charge.

Reservations & Deposits

Reservations should be made as early as possible to guarantee desired departure dates. A non-refundable deposit is due at the time of reservation. If payment is not received by the due date, airline and all other reservations will be cancelled. Sweetwine Travel is not responsible for any penalties, fare increases or fees incurred due to late payments. Last minute reservations made within thirty days of departure must pay by credit card, money order, certified check or debit card. Credit card payments are subject to a 3-5% service fee in addition to the total cost of the trip.

Code of Conduct

For all tours we aim to foster an environment of respect that allows all our guests to enjoy their group vacation. Guests, who are disruptive, endanger the group or the travel experience, or break local laws may be removed from the program with no refund due and at their own expense. Sweetwine Travel Services reserves the right to accept or reject any program guest.

Behavior Clause

There is a growing concern from airlines, governments and passengers at the increasing frequency and severity of incidents that involve violence against crewmembers and other passengers. Interfering with the duties of a crewmember violates federal law and the repercussions for passengers who engage in unruly behavior can be substantial. They will be fined by the FAA or prosecuted on criminal charges. To ensure group harmony Sweetwine Travel Service reserves the right to accept, reject, or expel any individual who is deemed disruptive or incompatible with the interests of the group, including, but not limited to individuals who are intoxicated and /or under the influence of drugs leading to a negative experience for the remainder of the group. Expenses, including cancellation fees and / or costs for alternate travel plans or to return home, will be borne by the passenger. All unused services are non-refundable.

Children

All children under 18 must be accompanied by an adult. Minimum age for children on escorted tours for Sweetwine travel is 12. There is no minimum age on independent packages Most hotels do not permit children under 18 to occupy a room without an adult. Accompanying adults are responsible for the safety of their children including to provide any necessary safety equipment (such as infant/child seats) where appropriate. Please note that many countries have adopted practices to prevent international abduction of children. Any person under the age of 18 years traveling

with an adult other than his/her parents, or with only one parent, a notarized letter written by the parents, or non-traveling parent, granting authorization to travel, indicating the dates of travel should be carried.

Unused Services

No refund will be made for any service in the Tour Price that is not utilized by the guest and in the event that the guest does not utilize any part of the scheduled itinerary for any reason whatsoever, such guest shall be responsible at own expense for all and any substitute arrangements.

Name Changes

No name change can be made. In order to change participants, your original reservation must be cancelled and a new reservation made reflecting the correct configuration of guests. Any non-refundable deposits paid on the original account will not apply to the new booking. The new booking made will be subject to normal non-refundable deposit requirements.

Guest Responsibilities

Guests are required to verify that the information shown on their reservation/registration is correct. Guests will be responsible for any and all change fees with airlines, and other providers in result of incorrectly advised names, visa and passport information.

Special Requests

If you have a special request for a facility or service e.g., adjoining rooms or low floor, we shall pass these on to the relevant supplier but cannot guarantee that it will be met and we shall have no liability to you if it is not met.

Tour Prices

All prices are charged per person based on two persons sharing a room. Sweetwine Travel is not responsible for roommates or matching guests. All tours are based on tariffs, taxes, and rates of exchange in effect at the time of printing. Sweetwine Travel Services reserves the right to increase tour prices due to fluctuations in tariffs, taxes of exchange, or group reductions. These rates are subject to increase without notice. If such rates change prior to departure surcharges may also apply.

Physical Disabilities

Any person requiring assistance must be accompanied by a companion who is capable of and fully responsible for providing individual services, such as assisting with walking, pushing a wheelchair or helping with getting on and off motor coaches, cruise ships and other vehicles. Sweetwine Travel reserves the right to reject participation or remove any individual from a tour in the event that notification was not provided and/or when, in our judgment, continued participation would greatly hinder the services to be provided to all participants.

Expenses, including cancellation fees and or costs for alternate travel plans or to return home, will be the responsibility of the passenger. All unused services are non-refundable.

Baggage Fees

Additional fees for baggage may apply. Please contact the airline or refer to its website for detailed information regarding their checked baggage policies.

Travel Protection

that is why we recommend purchasing a travel protection plan to help protect your vacation investment. A travel protection plan can help with medical coverage for illness or injury, trip cancellation and/or interruption, baggage loss, medical evacuation, and more.

IMPORTANT: take a copy of your travel protection plan with you.

Passenger Agreement

All passengers are required to complete a passenger reservation form prior to travel and, by so doing formally accept Sweetwine Travel Terms and Conditions, Release from Liability, and Assumption of Risk Agreement. Passengers booking online will be required to complete the passenger reservation form at the time of booking. Travel documents will not be released without a completed Passenger reservation form.

Release of Liability

Sweetwine Travel Services does Not own or operate any entity that provides good and or services for your travel including, without limitation: lodging facilities, motor coach or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service providers etc. All such persons and entities are independent contractors and not affiliated with Sweetwine Travel Service. As well Sweetwine Travel Service is not liable for any negligent or willful act or failure to act on the part of any travel service provider or any third party. Sweetwine Travel Service is not responsible for any injury, loss, death, inconvenience, delays, or damages to persons or property in connection with the provisions of any goods or services, whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, or civil unrest, insurrection or revolt, animals, strike or other labor union activities, criminal or terrorist activities of any kind, overbooking or downgrading of accommodations, mechanical or other failure of airplanes or other means of transportation, or any failure of any transportation mechanism to arrive or depart on time. If due to weather, flight schedules, or other uncontrollable factors requiring you to spend additional nights you will be responsible for your own hotel transfer fees and meals cost.

Please be aware that during your participation in tours operated by our suppliers, Sweetwine Travel and their passengers must abide by the supplier's terms and conditions which will be provided. Sweetwine Travel and its suppliers may not be held responsible for any loss, risks and dangers that may arise beyond our control.

Assumption of Risk

Passengers are required to sign a Release of Liability and Assumption of Risk Form.

Liability Disclaimer

Sweetwine Travel is not responsible for any errors, omissions or misquotes contained in their brochure, flier, invoices or other promotional documentation. The content of said brochure or promotional documentation, invoices may be changed anytime (including but not limited to rates and itinerary) without notice and at Sweetwine Travel sole discretion. Sweetwine Travel reserves the right to re-invoice if we have displayed the incorrect amounts. Sweetwine Travel Terms can be changed at any time. In no event shall Sweetwine Travel be liable for any direct, indirect, punitive, incidental, special or consequential damages arising out of, or in any way connected with the use of this website, or for any information, products, and services obtained through this website, or otherwise arising out of the use of this website.

Sweetwine Travel Services is acting as a mere agent for SUPPLIERS (identified on the accompanying documents) in selling travel-related accepting services, or in accepting reservation or bookings for services that are not directly supplied by Sweetwine Travel Services (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). Sweetwine Travel Services, therefore, shall not be responsible for breach of contract, failure to comply with any laws such as the Americans with Disabilities Act (ADA), or any intentional or negligent actions or omissions on the part of such suppliers, which result in any loss, damage, delay, inconvenience, injury to travelers or travelers' companions or group members.

Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, Sweetwine Travel Services does not guarantee any of such supplier's rates, bookings, reservations, connections, scheduling, or handling of baggage or other personal effects. Travelers who have done due diligence, are aware of the quality of the hotel accommodations chosen, and/or chosen by the Group Leader, and agree that Sweetwine Travel Services will not be responsible if they are not satisfied.

Risks, Cancellations

Traveler assumes complete and full responsibility for, and hereby releases Sweetwine Travel Services from, any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. It is the passenger's responsibility to have proper passports or government issued IDs where permitted. Sweetwine Travel Services shall not be responsible for any injuries, losses, or damages in connection with terrorist activities, social or labor unrest, mechanical or structural integrity of air, sea, and ground transportation and accommodations, diseases, local laws, bankruptcy or cessation of supplier or carrier services, climatic conditions, Acts of God, delays, changes or cancellation of travel due to weather conditions, hotel services, accidents or health related problems before or while in-transit to (e.g., an accident on the way to a tour), during, and after a tour, or any other actions, omissions, or conditions outside of Sweetwine Travel Services' control.

If travel plans are delayed or cancelled for any reason, there will be no refunds issued by Sweetwine Travel Services. There will be no refunds for cancellations made up to or less than 90 days before departure, including cancellations due to actual or threatened terrorist events. There will be no refunds due to fear of travel from actual or threatened terrorist events. There will be no refund for unused land or air arrangements.

By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and the possibility traveler may be unable to travel as scheduled because of personal emergency.

For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department, (202) 647-5225, or access the State Department's online travel advisory service: travel.state.gov/travel/warnings.html. For medical information, call the U.S. Centers for Disease Control (CDC), (404) 332-4559 or www.cdc.gov/travel.

Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

California Seller of Travel

Sweetwine Travel Services is a registered Seller of Travel with the State of California registration # 2035553-40. California law requires certain sellers of travel to have a trust account or bond. Sweetwine Travel has a trust account and is required to deposit 100% of all customer funds into a business account.

Sweetwine Travel Services mailing address:
2310 State RD. 54 #402 Lutz, FL 33549

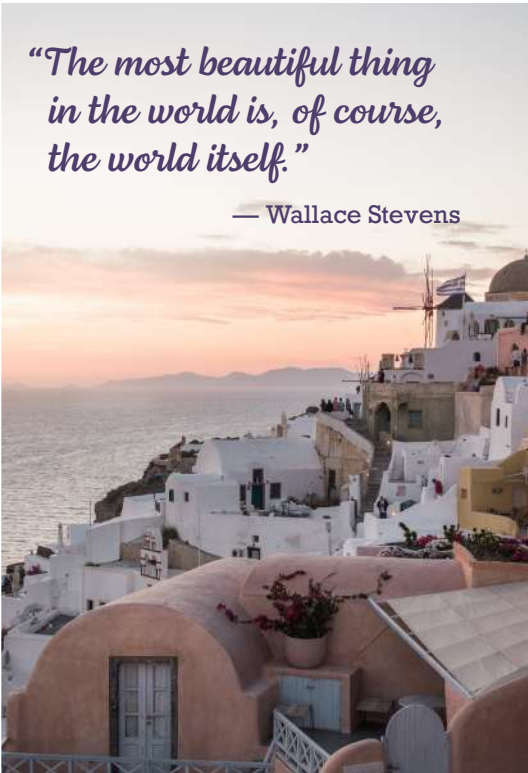
Phone: 510 834-7690 | Fax: 1-800-878-6386

sweetwinetravel@gmail.com

www.sweetwinetravel.com

CST #2035553-40

Registration as a seller of travel does not constitute approval by the State of California.



*“The most beautiful thing
in the world is, of course,
the world itself.”*

— Wallace Stevens